

# RepuNation for Assisted Living Communities

Review marketing and reputation building for the Senior Living Industry

Get more reviews. Build trust. Get more customers.



When it comes to choosing assisted living for a loved one, nothing is more important to families than a good word and recommendation from the source they trust most: other families. 88% of customers read online reviews before selecting a business. In assisted living, conveying a sense of confidence and trust that you provide the quality of life they expect, is critical to your success.

## How does RepuNation help?

# Google facebook.



#### Get new, positive reviews with RepuNation

Get new reviews from your customers via automated SMS and MMS alerts sent to their mobile devices. Our secure internal API directs them to crucial sites to post their reviews on, like Google and Facebook, as well as sites specific to your industry, such as caring.com. All contact with your customers is customized for your specific goals.

When it comes to negative reviews, RepuNation guides the reviewer to send your business an email with their concerns, rather than post a negative review. In most cases customers are satisfied with taking their issue straight to you.





Over time, your satisfied customers become advocates for your business, and RepuNation spreads those reviews around the web – Facebook, Twitter, your website, and any review site where you have an account.



### Top ranking in Google search

RepuNation automatically keeps your Google local business listing up-todate with accurate business information, a critical factor in how Google rates a local business listing.

RepuNation also generates a "micro-site" for your business, a webpage that is optimized for search engines to rank well in the search index, and contains all of your high-rated reviews as well as your up-to-date business contact information.





82 Google Reviews

71 Facebook Reviews



## More reviews + higher rating = more revenue

### Online review ratings drive revenue

Per industry averages, an increase of 1 "star" in your online review rating equals a 5% to 9% revenue increase

Easy to learn, nothing to download. Get more reviews, **grow your business**. Call RepuNation today for more information and your free demonstration.